

Product Bulletin

Ingenico product end of life notification

As a reminder, Ingenico will discontinue manufacturing the Telium 2 product line to focus on the new Tetra line of terminals. The Telium 2 products being discontinued include the **iCT220, iCT250, iPP310, iWL222, iWL252, and iWL255** terminals.

Replacement options

Worldpay from FIS has released the Tetra Desk 3500 for Dial and IP, the replacement product for both the iCT220 and iCT250. We are currently testing the Tetra Desk 3500 Wi-Fi version to release in coming months and have enough iCT220 terminals to continue selling through the end of 2019.

To replace the iWL252 and iWL255 mobile terminals, Ingenico has released the Move 5000 terminal, which we are also in the process of testing and preparing for distribution.

As previously communicated, we are no longer able to fill orders for the iCT250. **Effective January 1, 2020, we will also cease filling orders for the iCT220, iPP310, iWL252, and iWL255.**

Below are suggested replacements for merchants that want to add additional iCT or iWL terminals:

EOL Device	Industry Type	Alternative Ingenico Suggestion Available Today	Alternative PAX Suggestion Available Today	Alternative Verifone Suggestion Available Today
iCT220	Retail/Restaurant	Ingenico Desk 3500	PAX S80, PAX A80	
iCT250	Retail/Restaurant	Ingenico Desk 3500	PAX S80, PAX A80	
iPP310	Retail/Restaurant (External PIN Pad)	Ingenico iPP315	PAX SP30	
iWL252	Retail/Restaurant (Short Range Wireless)	Coming Soon: Ingenico Move 5000	PAX S920	
iWL255	Retail/Restaurant/Mobile (Long Range Wireless)	Coming Soon: Ingenico Move 5000	PAX S920	Verifone Vx680

Support and questions

Please note that the help desk will continue to support merchants that are currently using any of the iCT and iWL terminals. We will also continue to swap out devices that are defective in line with our standard process.

If you have any questions regarding the iCT or iWL terminals and the End of Life announcement, please contact your Relationship Manager or Client Services at 877.822.1260. Thank you.